# FOCUS Help File Supervisor Help File



California State Parks is proud of its reputation for training excellence and is looked upon as a leader in park management, interpretation, maintenance, and public safety training. Employees are the key ingredient for FOCUS to be successful. As a Supervisor, you can manage Learners, Courses Sections, and Enrollments that are tied to your Training Group. (Please note this is an evolving document.)

FOCUS allows Supervisors to:

- View the progress, performance, and engagement of their Learners
- Review and approve training requests at the 1<sup>st</sup> Level of Approval
- Review and approve course completion requests
- Add training to a Learner's record and enroll Learner's in training
- Delegate supervisory approval tasks when away
- Add Continuing Professional Training (CPT) and (SEE BELOW) Learning Paths to Learners

As a Supervisor, you will have all the functions of a Learner, please view the Learner Help File.

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## Supervisor Dashboard

To go to the Supervisor Dashboard:

1. Log in to FOCUS, you will be taken directly to your Learner Dashboard.



2. On the left side of the Learner Dashboard, select **Switch to Supervisor** from the dropdown menu. (Any other administrative roles assigned to you will also be listed.)

Log back in <u>Logout</u> Learner <del>↓</del>	
Switch to Supervisor	
A s u u	

3. You will be routed to the Supervisor Management Dashboard AKA Management Tab

It will look similar to:

Ноте	Learners	Enrollments	Reports	Management	Help
					Export Results to Excel
E COURSE REQUEST	S			REQUESTS	

To return to your Learner Dashboard:

1. The top right dropdown menu allows you to toggle back to your Learner Dashboard (and other roles if applicable).

## **Course Requests**

Displays any courses that your staff has requested to attend. You can review and approve/deny requests from here. You will also receive email notifications that allow you to act directly on these requests. You can request more information regarding the training.

View Current Course Requests:

E COURSE	REQUESTS				
🛔 Learner	🖉 Course	✓ Supervisor	✓ Manager	✓ Training Specialist	
Aloysius (Test Account), Boudreaux	FOCUS TESTING Only 1st Level Approval June 2021 sec. 1	Pending	N/A	N/A	View Info Approve Den Req Inf
Aloysius (Test Account), Boudreaux	FOCUS TESTING Only 2nd Level Approval June 2021 sec. 1	Pending	Pending	N/A	View Info Approve Den Req Inf
Aloysius (Test Account), Boudreaux	FOCUS TESTING Only 3rd Level Approval June 2021 sec. 1	Pending	Pending	Pending	View Info Approve Den

You will also receive an email when a Learner submits a request that needs 1st Level Approval where you can take action directly:

Email will contain information regarding the Section and requirements.

Supervisor Action Needed: Pending Employee Trainir	ng Request
FOCUS@parks.ca.gov To OFOCUS@Parks Retention Policy 90 Days Delete - Inbox (90 days)	Expires 9/8/2021
	Pending Employee Training Request
Dear Supervisor,	
Boudreaux Aloysius (Test Account) has requested enrollment in FOCUS TES	STING Only 2nd Level Approval June 2021 sec. 1.

Action items will be listed at the bottom (see next page).



1. View Info: Will display the Course Requested Information Provided for review

Course Requested	Information Provided	×
Is Part Of IDP:	No	
Is Job Mandated:	Yes	
Is Job Related:	No	
Is Upward Mobility:	No	
Is Part Of Succession		
Plan:	No	
Is Career Related:	No	
Justify:		
Reason:		
Leadership Program:	None	
	С	lose

- a. Approve:
  - i. 1st Level: Clicking on this will approve the request and send an email notification to the Learner that they have been approved.

	E REQUESTS				
🛔 Learner	🖉 Course	✓ Supervisor	✓ Manager	✓ Training Specialist	
Aloysius, Boudreaux	11 - TS level sec. 1	Approved	Pending	Pending	View Info

- ii. If it needs 2nd and 3rd Level Approvals: the request will move to the next person in the approval chain; they will get an email notification and it will appear on their dashboard.
- b. Deny: Clicking on this will deny the request and notify the Leaner that their request has been denied via email.
- c. Req. Info: If you need further information before approving a request, click here and an email will be sent to the Learner.

Request More Info	×
Reason:	
	6
	Close Submit

d. Files: If a Learner has added a file such as an ADP/IDP it will add the FILES button to the choices, clicking on it will bring up the file.

🛔 Learner	Course	✓ Supervisor	✓ Manager	✓ Training Specialist	
Aloysius (Test Account), Boudreaux	FOCUS TESTING Only 3rd Level Approval June 2021 sec. 1	Pending	Pending	Pending	View Info Approve Deny Req Info Files

- e. Clicking on the download button will bring up the file to review.
- f. If a Learner requests to Drop a Course/Section, you will receive an email notification that allows you to approve / decline the request.

Supervisor Action Needed: Drop Course Request
FOCUS@parks.ca.gov To FOCUS@Parks
Retention Policy 90 Days Delete - Inbox (90 days) Expires 9/8/2021
Employee Drop Course Request
Dear Supervisor,
Boudreaux Aloysius (Test Account) has requested drop from enrollment in FOCUS TESTING Only 1st Level Approval June 2021 sec. 1.
Course Information:
<ul> <li>Course Name: FOCUS TESTING Only 1st Level Approval June 2021 sec. 1</li> <li>Start Date:</li> <li>End Date:</li> <li>Start Time:</li> <li>End Time:</li> </ul>
To APPROVE this request, <u>please click here</u> .
To DECLINE this request, <u>please click here</u> .

## **Course Completion Requests**

Certain courses may require your staff to submit a proof of course completion for credit. You can review, approve/deny, and/or request more information from here.



- 1. The download button will give you a preview of the certificate
  - a. Approve:
    - i. Clicking on this will approve the request and send an email notification to the Learner that it has been approved
  - b. Req. Info:
    - i. If you need further information before approving a request, click here and an and email will be sent to the Learner.
  - c. Deny:
    - i. Clicking on this will deny the request and notify the Leaner that their request has been denied via email.

### **Delegate Manager**

You will use Delegate Manager for the times when you will be unavailable to review and approve training requests. (If you are also a Training Group Manager, please use the Delegate Manager function on your Training Group Manager Management Dashboard to change the delegation for that role.) Supervisors should only delegate to other Supervisors (in a Supervisor classification). Training Group Managers must delegate to another person in a Management classification within their Training Group regardless of who is on the list.

To set up delegation

1. From the Delegate Manager block, select Delegate

DELEGATE MANAGER		Delegate
Lelegate to	# From	m To

2. Select the Supervisor you wish to delegate to using the dropdown

Delegate manager	×
To:	
Select	~
Start midnight of:	
End midnight of:	
	Close Submit

- 3. Select the Start and End dates
- 4. Select Submit

## **Documents Pending Approval**

Learners may request to add certain documents (e.g. licenses, degrees) to their Profile. You will receive an email notification.



 DOCUMENTS PENDING APPROVAL

 Learner
 Filename
 Type

 Aloysius,
 REquest More
 April Pilot Testing

 Boudreaux
 Info.jpg
 2021

You can review, approve/deny, and/or request more information from here.

- 1. The download button will give you a preview of the certificate.
  - a. Approve:
    - i. Clicking on this will approve the request and send an email notification to the Learner that it has been approved.
  - b. Deny:
    - i. Clicking on this will deny the request and notify the Leaner that their request has been denied via email.

## Managed Learners

This block lists the Learners that you directly supervise.

MANAGED LEARNERS	Add
& Learner	
Aloysius, Boudreaux	Remove

1. To Add a Learner to your list click on Add.

Add Managed Learne	r	
Search:		
kiki		Search
& Learner	Training Groups	Direct Supervisor
	FOCUS (for TESTING ONLY)	jellybean@test.com

- 2. Type in a name and click Search
- 3. Find your Learner, check the box, and click on Submit

4. If the Learner already exists in the system with a Supervisor, you will get a pop-up notification:



5. Click on OK, an email will be sent to the previous Supervisor notifying them that you have made this change.



6. You will now have the Learner in your list.

	Add
🛓 Learner	
Aloysius (Test Account), Boudreaux	Remove
Blue (Test Account), Inu	Remove
Willow (Test Account), Kiki	Remove

7. If a Learner leaves/transfers; it is best to allow their new Supervisor to add them. However, you can click on Remove to manage your list.

## Training Request Status

All of your Learner's Training Requests are listed here.

				Supervisor			Manager			Final Approval	
Learner	Program Name	Training Name	Supervisor	Approval	Date	Manager	Approval	Date	TS	Approval	Date
Aloysius (Test Account), Boudreaux	FOCUS Test Sample Course sec. 1	FOCUS (for TESTING ONLY)	Tam MacCollie (Test Account)	APPROVED	6/1/2021 7:46:39 PM			N/A			
Aloysius (Test Account), Boudreaux	FOCUS TESTING Only 1st Level Approval June 2021 sec. 1	FOCUS (for TESTING ONLY)						N/A			
Aloysius (Test Account), Boudreaux	FOCUS TESTING Only 2nd Level Approval June 2021 sec. 1	FOCUS (for TESTING ONLY)	Tam MacCollie (Test Account)	APPROVED	6/1/2021 7:59:33 PM		PENDING			N/A	
Aloysius (Test Account), Boudreaux	FOCUS TESTING Only No Approval June 2021 sec. 1	FOCUS (for TESTING ONLY)						N/A			

1. You can view the Training Request Status of your Learners, and sort by Learner, Course Name, or Training Date.

## Dashboard Tabs

			User: Tam MacCollie (Test Accoun	t)   <u>Settings</u>   <u>Sign out</u> Current Rol	le: Supervisor 🔻
FOCUS					All 🕶
Home	Learners	Enrollments	Reports	Management	Help

## Home Tab

The Home tab is a quick button that currently shows the Recent Learners you have accessed.



## Learners Tab

FOCUS					Come (Test Account)   <u>S</u>	<u>ettings   Sign out</u> Cur	All -	
Home	<u>Learners</u>	Enrollment	s	Reş	ports	Management		Help
							E)	oprt Results t
Search	There are 6 active learner(s) in the	system:					Q	Customize coli
Active Learners	Search:							
		Program	Training Gro	ID	Email	UserName	Enrollments	
Pacic Search	Learner							ID
Basic Search	Aloysius (Test Account), Boudreaux	EntHR Series	FOCUS (for TE	-	Breezy@test.com	Breezy@test.com	1	1D 11387
				STING ONLY)		Breezy@test.com jellybean@test.com	1 0	
2	Aloysius (Test Account), Boudreaux		FOCUS (for TE	STING ONLY) STING ONLY)	Breezy@test.com		1 0 0	11387
Bulk Learning Path	Aloysius (Test Account), Boudreaux Bean (Test Account), Jelly		FOCUS (for TE FOCUS (for TE	STING ONLY) STING ONLY) STING ONLY)	Breezy@test.com jellybean@test.com	jellybean@test.com		11387 11389
A	Aloysius (Test Account), Boudreaux Bean (Test Account), Jelly Bear (Test Account), Elton		FOCUS (for TE FOCUS (for TE FOCUS (for TE	STING ONLY) STING ONLY) STING ONLY) STING ONLY)	Breezy@test.com jellybean@test.com eb@test.com	jellybean@test.com eb@test.com	0	11387 11389 11390

The Learners tab lists all Learners you can view based on your Training Group and Role. You may sort, filter, and search. The tab defaults to the Active Learners view.

## Search

The search function will allow you to enter a Learner's name and then view their profile. This is helpful if you have a lot of employees.

Search criteria:						
		Search Query: Boudre	aux			
This query will search the learner's pr	ofile.					
		Find				
There is 1 record(s) matching your crit	eria:					
Search:						
Learner	LearningPath	Training Group	Email	UserName	Enrollments	ID
Aloysius (Test Account), Boudreaux	EntHR Series	FOCUS (for TESTING ONLY)	Breezy@test.com	Breezy@test.com	1	11387

### Active Learners

A listing of your Active Learners.

#### Selecting a Learner

Click on the Learner's name.

## Learner Main Information/Main Page

A Supervisor can view the following information on this screen: Basic Information, Continuing Professional Training, Academic Snapshot, Recent Communications, Recent Activity, and Denied Course Requests.

2	Boudreaux Aloy	sius (Test Account)	
1	Main Information	• Basic Information	
	Main Page External Files	Learner ID: <b>11387</b> Name: <b>Aloysius (Test Account), Boudreaux</b> Phone:	Status: ACTIVE Email: Breezy@test.com
		Learning Path: EntHR Series LMS ID:	Training Group: FOCUS (for TESTING ONLY) Username: Breezy@test.com
<u>0</u>	Historic Data Learner Log View Training Record	Direct Supervisor: tam@test.com Position Number: User ID: 11420 Job Role:	Classification: Employee ID: Middle Initial: DPR User ID:
	Certification Audit	Appointment Date: LMS LMSID CAPARKS_Prod_Ultra _95_1	
C <sub>3</sub>	Actions Manage Learning Path Enroll in Section	CalHR Information History: no Records Found	

Edit CPT (Continuing Professional Training)

Main Information
Main Page
External Files
Edit CPT

A Supervisor will have the ability to add CPT to their Learners. This function is currently being developed, please do not add or create new CPT until we send out a notification that it is completely ready. We will provide more information at that time.



#### Academic Snapshot

A quick reference to display what the Learner is currently enrolled in.

his learner	is currently enrolled in 1 section(s):					
Semester	Section	Instructors	Start Date	Grade	Assignments	LastActivity

#### **Recent Communications**

The most current communications regarding training with the Learner

Recent Communicat	ions		
Here are the last communica	tions with this learr	ner:	
User	Date	Category	Subject
Aloysius (Test Account), Boudreaux	6/10/2021 5:05:11 PM	Email	Supervisor Action Needed: Pending Employee Training Request
Aloysius (Test Account), Boudreaux	6/10/2021 5:05:11 PM	Email	Supervisor Action Needed: Pending Employee Training Request
Aloysius (Test Account), Boudreaux	6/10/2021 5:05:11 PM	Email	Supervisor Action Needed: Pending Employee Training Request
Skinner, Sara	6/10/2021 5:04:27 PM	Email	Dropped from Course
Skinner, Sara	6/10/2021 5:04:27 PM	Email	Dropped from Course

#### **Recent Activity**

A table that displays the Learner's activity within the system.

lere is the learner's activity in the last 7 days:	
Date	Total
Thu, Jun 10	0
Wed, Jun 9	0
Tue, Jun 8	0
Mon, Jun 7	0
Sun, Jun 6	0
Sat, Jun 5	0
Fri, Jun 4	0
Total	0 (0%)

## **Denied Course Requests**

A table that displays courses that the Learner was denied from attending/completing.

his learner is curr	rently have 1	request denied(s	):					
RequestedOn	IsPartOfIDP	IsJobMandated	IsJobRelated	IsUpwardMobility	IsCareerRelated	Justify	reason	DeniedOn

## **External Files**

If a Learner has uploaded external files, e.g. licenses, certificates, etc., they will be displayed here.

🕹 Boudreaux Aloysius									
Main nformation Main Page Upload new file There are 2 file(s) associated with this credit_request:									
Login as Learner		File Name	Description	Contents	Uploaded On	Uploaded By			
Edit Information	0	Test file.docx	Uploaded by on Credit Request page		6/16/2021 8:56:33 PM	Aloysius, Boudreaux			
	6/16/2021 9:03:40 PM	Aloysius, Boudreaux							

## Historic Data

The ability to view a Learner's history and actions in the system.

#### Learner Log

A log of all actions taken regarding the Learner in the system.

9	Boudreaux Aloys	ius (Test Ace	count)							
-	,-		,					3	Export Re	
								100		
	Main Information	Search crite	ria:							
	Main Page		Period: Last 6 months Type: Select Type: Select							
		Period:	Last 6 months 🛛 🔻		Type: Se	lect	<b>•</b>			
	External Files									
		Get Data								
778.	Historic Data	There are 40 even	ts associated with this lear	ner:						
1	historic Data	Search:								
	Learner Log	ocarcin								
		Date	User	Description						
	View Training Record	6/1/2021 7:46:39 PM	MacCollie (Test Account), Tam	Student enrolled in Section FOCUS Test Sample	Course sec. 1 [36]					
	Certification Audit	6/1/2021 7:48:47 PM	Aloysius (Test Account), Boudreaux	Requested drop for section Sample Course (Activ	ive Course) [36]					
		6/1/2021 9:27:42 PM	Bear (Test Account), Elton	Student enrolled in Section FOCUS TESTING On	ly 3rd Level Approval Jun	e 2021 sec. 1 [35]				
		5/26/2021 12:43:24 PM	Skinner, Sara	Manually created						
Q.,	Actions	6/1/2021 9:32:47 PM	Lam, Anh	Updated enrollment in section FOCUS Test Sam	ple Course sec. 1 [36], St	atus from ACTIVE to COM	PLETED			
Ť	Manage Learning Path	6/1/2021 9:32:47 PM	Lam, Anh	Updated enrollment in section FOCUS TESTING	Only 3rd Level Approval	June 2021 sec. 1 [35], Sta	tus from ACTIVE to COMPLE	TED		
	Enroll in Section	6/2/2021 12:24:22 AM	Aloysius (Test Account), Boudreaux	Student enrolled in Section FOCUS TESTING On	ly No Approval June 2021	sec. 1 [32]				
	2	6/3/2021 12:07:25 PM	Skinner, Sara	Updated enrollment in section FOCUS TESTING	Only No Approval June 2	021 sec. 1 [32], Status fro	m ACTIVE to DROPPED_GRA	CE		

#### View Training Record

Click on this to view the Learner's Training Record and download it if needed.

2	Boudreaux Aloysi	us (Test Account)						
	Main Information Main Page External Files	Click to Download the Training Recor	d					
	<b>Historic Data</b> Learner Log View Training Record Certification Audit	Name Aloysius (Test Account),	Position / Cla	assification		Permanen	t / Seasonal POST ID	Generated On 06/11/2021
		Year: 2021						
4	Actions Manage Learning Path	Course Title	Date	Credit (Hours)	Repeat Interval (Months)	Status	POST POST CCN	Location
	Enroll in Section	FOCUS TESTING Only 1st Level Approval June 2021	06/04/2022	1		Completed		Pacific Grove
		FOCUS TESTING Only 3rd Level Approval June 2021	06/04/2022	1		Completed		

## Certification Audit

Clicking on this will display the status of a Learner in their applicable Learning Paths.

LearningPath	Requirements	Met
Test LP	9	3
Cat vs Dog	2	3
Tigers Learning Path	2	2
Test TAM Learning Path	2	2
Test JUNE Cert	2	2
Learning Path A	2	1
Dawg Rules	2	0
CNRA Security and Privacy Trainings	3	0

## Actions

The ability to add a Learning Path and/or Enroll a Learner in a Section of a Course.

#### Manage Learning Path

The majority of Learning Paths will be added to the Learners by the FOCUS Administrators; however you may manually add them here if needed. If there is a Learning Path you would like created, please contact the FOCUS Support Team via email. Adding a Learning Path to a Learner will automatically add any available sessions to their pending training.

Home	Learners	Enrollments	Reports	Management	Help				
🚨 Boudreaux Aloy	rsius (Test Account)				Export Results to Exc				
Main Information		Enrollment Information							
External Files		Learning Path: Select   Start Date: 6/1/2021 End Date:							
🔍 Historic Data			Enroll						
Learner Log View Training Record	There is 1 Learning Paths:								
Certification Audit	View         ID         LearningPath           Z         14         EntHR Series		StartDate 6/8/2021	EndDate 12/5/2021	Status ACTIVE				

#### **Basic Search**

Basic Search allows you to run a query based on a number of different fields. You can run one to determine how many of your Learners are enrolled in a specific Section, are enrolled in a Learning Path, etc.

Search criteria:							
Training Group:	Select	Ŧ		Enrolled in Learning Path:	Select	<b>.</b>	
Status:	Select	•		Missing more than:	Select	▼ courses	
Custom Fields:	Select	• S •		Custom Fields:	Select 🔻	S V	
Enrolled in this Course:	Status:	Any		Requested this Course:	Status:	Anv	
	Course:				Course:		
	Section:		•		Section:		<b></b>
Never completed this Course:	Course:	Select	•	Waiting List for this Course:	Course:	Select	<b>•</b>
	Section:	Select	•		Section:	Select	•
			Ge	et Data			

#### Bulk Learning Path

This function allows you to add a Learning Path to multiple Learners.

Home	Learners	Enrollments		Reports		Management		Help
							19	Export Results to Exc
Search	Search criteria:							
🚨 Active Learners	Training Group:	FOCUS (for TESTING ONLY)		Enrolled in Lear	ning Path:	Select	v	
🔍 Basic Search		Select 🔻		-	nore than:		ourses	
Bulk Learning Path	Custom Fields:	Select V S V		Cust	om Fields:	Select V S V		
S Recent Learners	Enrolled in this Course:	Status: Any	Ŧ	Requested th	is Course:	Status: Any		•
Boudreaux Aloysius (Te		Course: Select				Course: Select		<b>v</b>
Inu Blue (Test Account) Jelly Bean (Test Account)		Section: Select	•			Section: Select		<b>•</b>
	Never completed this Course:	Course: Select		Waiting List for th	is Course:	Course: Select		T
		Section: Select	•			Section: Select		<b>_</b>
			G	et Data				

- 1. Using the filters you can run any data query. The most common would be Training Group.
- 2. Get Data
- 3. A list of Learners will present

Search									
Select	LearnerIndex	Learner	Username	Email	Training Group	LearningPath	Status		
	11387	Aloysius (Test Account), Boudreaux	Breezy@test.com	Breezy@test.com	FOCUS (for TESTING ONLY)	EntHR Series	ACTIVE		
	11389	Bean (Test Account), Jelly	jellybean@test.com	jellybean@test.com	FOCUS (for TESTING ONLY)		ACTIVE		
	11390	Bear (Test Account), Elton	eb@test.com	eb@test.com	FOCUS (for TESTING ONLY)		ACTIVE		
	11391	Blue (Test Account), Inu	blue@test.com	blue@test.com	FOCUS (for TESTING ONLY)		ACTIVE		
	11392	Elephant (Test Account), Elle	stevie@test.com	stevie@test.com	FOCUS (for TESTING ONLY)		PENDING_APPROVAL		
	11388	MacCollie (Test Account), Tam	tam@test.com	tam@test.com	FOCUS (for TESTING ONLY)		ACTIVE		
	14487	Willow (Test Account), Kiki	willow@test.com	willow@test.com	FOCUS (for TESTING ONLY)		ACTIVE		

- 4. Select the Learners you would like to add the Learning Path to.
- 5. Click on Bulk Learning Path
- 6. Select the Learning Path

Bulk Learning Path			
Learning Path:	EntHR Series	•	
Start Date:	6/11/2021		
End Date:	12/8/2021		
En	roll	Close	

7. A confirmation dialogue box will pop up:

Bulk Learning Path			
Learning Path:	EntHR Series	•	
Start Date:	6/11/2021		
End Date:	12/8/2021		
En	roll	Close	
4 🔶	All 2 learners w	vere enrolled	

## **Enrollments Tab**

A query builder of the Courses that your Learners are enrolled in. Various search criteria can be applied to refine your results.

Search criteria:								
Training Group: FO	ICUS (for TESTING ONLY)		(	Grade between:	Select	<b>v</b>	and Select.	. 🔻
Department: Se	lect 🔻			Term:	Select			-
Course: Se	lect v			Start Date:	Select			
Section: Se				End Date:	Select			-
Instructor: Se						S 🔻 Se	lect v	Select V
				-				
Learning Path: Se	lect v			-	Select	▼ Se	lec ▼ in	Selec 🔻 day
Coach: Se	ect v		Cert	ificate Expiring:	Expirati	ion Date		
Classification:						>=:	Courses expiring	after this date
Expiration Date <=: Courses expiring up to this date								
Include Archived/Inactive records:								
ere are 4 enrollments mat	ching your criteria:	G	et Data					
eamer	Section		Instructors	StartDate	EndDate	Grade	CurDay	Section Street S
loysius (Test Account), Boudreaux	FOCUS TESTING Only No Approval June	2021 sec. 1	TBD TBD	6/8/2021	6/7/2022	0	3	0
oyaida (Teac Account), Doudreaux	FOCUS TESTING Only No Approval June FOCUS TESTING Only 2nd Level Approv		TBD TBD	6/8/2021	6/7/2022	0	3	0
ovsius (Test Account), Boudreaux		ar same bobb seen 1		0/0/2021				U U
loysius (Test Account), Boudreaux ear (Test Account), Elton	Test ENTHR Course sec. 1		TBD TBD	6/11/2021	12/8/2021	0	0	0

## Reports Tab

An evolving reporting feature. New Reports will be added as they are developed.

## **General Reports**

A quick link to two time imperative reports.

#### Overview

A statistical statement of Active numbers in the Department.

## **Expiration Reminders**

A query builder that allows you a quick look at when Learner's may have a Learning Path or required trainings due.

- 1. Select Training Group (yours)
- 2. Select Learning Path or Status to run a report.
- 3. Click Get Data

General Reports Overview Expiration Reminders	Sear	ch crite	Group: FOCUS (for TESTING ONLY) Status: Select	Y Y	Learning Pa	th: Select	<b>.</b>	
Learning Paths				G	et Data			
Activity By Learner	There ar	k All	e events matching your criteria:					
Interest In Courses	Select	ID	Learner	Training Group	LearningPath	Course	CompletedOn	Expiration
		11387	Aloysius (Test Account), Boudreaux	FOCUS (for TESTING ONLY)	EntHR Series	Test ENTHR Course	6/10/2021	Never
Completion		11390	Bear (Test Account), Elton	FOCUS (for TESTING ONLY)	EntHR Series	Test ENTHR Course		Never
Proof of Completion		11391	Blue (Test Account), Inu	FOCUS (for TESTING ONLY)	EntHR Series	Test ENTHR Course		Never

#### Learning Paths

A query builder that allows you to view current Learning Paths assigned to all members of your Training Group.

- 1. Select Training Group
- 2. Select Learning Path
- 3. Click on Get Data

Home	Learners		Enrollments	Repor	ts	Man	agement		Help
								<b>1</b>	Export Results to Exce
General Reports	Search criteria:								
Overview	Training Group: Focus	C (for TESTIN	g only)		Learning P	th: Select		<b>~</b>	
Expiration Reminders	nanning Group. [Toos		o oner,		Learning Pa	June Denectin			
Learning Paths				Get Dat	a				
	There are 3 learners:								
Activity	Learner	ID	Training Group	LearningPath	StartDate	EndDate	CompletedCourses		TotalCourses
By Learner	Aloysius (Test Account), Boudreaux	14	FOCUS (for TESTING ONLY)	EntHR Series	6/8/2021	12/5/2021	0		1
-,	Bear (Test Account), Elton	15	FOCUS (for TESTING ONLY)	EntHR Series	6/11/2021	12/8/2021	0		1
Interest In Courses	Blue (Test Account), Inu	16	FOCUS (for TESTING ONLY)	EntHR Series	6/11/2021	12/8/2021	0		1
							0		3

#### Employee Role Report

1. Click on Employee Role Report for a chart showing the Manager, Supervisors, and Employees within your Training Group.

Employee Role Report

2. Choose your Training Group and click on **View** 

Employee Role Report:	
	Training group: MOTT District (FOR LMS Training ONLY)
	View

#### Activity

Reports that display the Learner activity and interest in course offerings (usually if no current Sections are being offered).

#### By Learner

You can run a report of the Activity within a certain time period for Learners. If you want a master report, just select Training Group and click on Get Data.

For specific time ranges:

- 1. Select Start Date and End Date
- 2. Training Group
- 3. Click on Get Data
- 4. A report will show Learner activity.

			Export Results to E
📑 General Reports	Search criteria:		
Overview	Start Date: 5/12/2021	End Date: 6/11/2021	
Expiration Reminders	Training Group: FOCUS (for TESTING ONLY)	School: Select	<b>v</b>
Learning Paths		Get Data	
Activity	There are 4 learners with activities in the selected period:		
By Learner	Learner	ID	Minutes
<u> </u>	Aloysius (Test Account), Boudreaux	11387	0
Interest In Courses	Bear (Test Account), Elton	11390	0
	Blue (Test Account), Inu	11391	0
	MacCollie (Test Account), Tam	11388	0
	Total		0
🧭 Completion			

#### Interest In Courses

If you have several Learner's interested in courses, a report will be beneficial to advocate for a course to be offered.

General Reports Overview Expiration Reminders	Search criteria: Course: Select  Start Date:	End Date:	
Learning Paths		Get Data	
Activity By Learner Interest In Courses	Interest In Courses		

- 1. Choose the Course
- 2. Enter Start and End Dates if applicable
- 3. Click on Get Data
- 4. You may also just leave the Course as "Select" to run a full report of all requests.

General Reports Overview Expiration Reminders		ch criter Course: Start Date:	Select	•	End Date:	
Learning Paths				G	et Data	
Activity	Inter	est In (	Courses			
By Learner	Delete	ID	Student	Course		Submitted On
Interest In Courses	Ø	4	Blackboard Test2	Test ENTHR Interest C	ourse	2/1/2021 11:23:42 AM
	$\oslash$	5	Mariia Test	Test ENTHR Interest C	ourse	3/31/2021 2:52:18 AM
Completion Proof of Completion						

## Completion

An action item that needs attention.

#### Proof of Completion

When a Learner has attended an External course equivalent to an existing Internal or Training Catalog Course; they can submit a certificate for approval and posting to their Training Record.

There are 6 Pending proof of completion request:								
Actions	Student	File name	UploadOn	Section	Status	ID	SID	Student
<b>*</b>	<u>Mariia Test</u>	TEST!upload9mb.docx	6/11/2021 4:11:52 AM	Test 27.08 sec. 1	PENDING	102	1	Mariia Test
•	Vernon Reyes	Certificate (10).pdf	6/2/2021 12:20:54 PM	LP 1 sec. 1	PENDING	99	557	Vernon Reyes
•	Rochelle Fraizer	TranscriptReport.pdf	4/28/2021 4:11:00 PM	All about cats for Mariia''''s	PENDING	96	424	Rochelle Fraizer
•	<u>Lisa Test</u>	road-sign-361513_960_720.jpg	4/27/2021 5:06:19 AM	All About Dogs sec. 1	PENDING	95	2	Lisa Test

Any pending items will be listed.

1. You will have received an email and the request will appear on your Supervisor Management Dashboard (see above) for action

### Enrollments

Reports that allow you to view compliance rates for Learners, approve credits, and track Program Compliance.

#### **Requested Credits**

If a Learner submits a Request for Credit, you will be able to view and approve/deny it here.

Search cri	teria:		
Status:	Select	•	
			Get Data

Click on Waiting\_Review and Get Data.

From here you can view the document. You will need to compare the course the Learner took with the specifications of the equivalent one in our Catalog. You may approve/deny by line or in bulk.

Search criteria:		
Status: WAITING_REVIEW		
	Get Data	
here are 2 records matching your criteria:		

Check All

Approve	Learner	Activity Date	Course Name	Description	Equivalent Course	Requested Credits	-	Request Status	Contract	Amount charged	Total Files
	<u>Aloysius (Test</u> <u>Account),</u> <u>Boudreaux</u>	7/11/2021	Test Request Credit 1	1	Defensive Driver Training Program Online	3	7/12/2021	WAITING_REVIEW		Chargeo	<u>test</u> <u>certificate.pdf</u>
	<u>Aloysius (Test</u> <u>Account),</u> <u>Boudreaux</u>	6/30/2021	Bonkers for Barkers	Testing Request Credit	K-9 Certification Qualification	10	7/13/2021	WAITING_REVIEW			elephant halloween.png

Approve Selected Deny Selected	Approve Selected	Deny Selected
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#### **Compliance Rate**

Allows you to run a compliance report on specific Categories, Courses, and/or Sections.

Clicking on Get Data without entering any information will give you an overall report.

						Export	t Results to Exce			
General Reports	Search criteria:									
Overview	Category: Select	•	Course:	Select	<b>•</b>					
Expiration Reminders			Section:	FOCUS TESTING Only 1s	t Level Approv 🔻					
Learning Paths		Get Data								
	There is 1 Enrollments:									
Activity	mere is i Enroiments.									
By Learner	Course	Section	Total Enrollments	Compliant Employees	Non-Compliant Employees	Complia Rate	ance			
Interest In Courses	FOCUS TESTING Only 1st Level Approval June 2021	FOCUS TESTING Only 1st Level Approval June 2021 sec. 1	3	3	3	100%				
7 Completion										

### Program Compliance

A report builder that allows for overall compliance within a Training Group; can select variable such as Category, Course, Section, and / or Classification.

Clicking on Get Data without selecting field information will display all Learners in the Training Group.

Search criteria:								
Training Group:			Course:	Select	<b>~</b>			
Category:	Select v		Section:	Select	·			
Classification:								
Get Data								

Learner	Classification	Training Group	Compliance Status	Latest date of completion	Section	Training Record
<u>Aloysius (Test Account),</u> Boudreaux		FOCUS (for TESTING ONLY)	NO	06/01/2021	FOCUS POST Test Sample Course sec. 1	View
<u>Aloysius (Test Account),</u> Boudreaux		FOCUS (for TESTING ONLY)	NO	06/01/2021	FOCUS TESTING Only 3rd Level Approval June 2021 sec. 1	View
<u>Aloysius (Test Account),</u> Boudreaux		FOCUS (for TESTING ONLY)	YES	06/03/2021	FOCUS TESTING Only No Approval June 2021 sec. 1	View
Aloysius (Test Account), Boudreaux		FOCUS (for TESTING ONLY)	NO	06/03/2021	FOCUS TESTING Only 1st Level Approval June 2021 sec. 1	View
Aloysius (Test Account), Boudreaux		FOCUS (for TESTING	NO	06/03/2021	FOCUS TESTING Only 2nd Level Approval June 2021	View

## **External Files**

Learners may request to add certain documents (e.g. licenses, degrees) to their Profile.

## External Files Uploaded

A list of the External files. You can review and approve/deny and request more information from here as well as the Supervisor Management Dashboard.

Search criteria:										
Learner Name:       Status:       Select       ▼         Course:       Select       ▼       Section:       Select       ▼         Document Type:       Select       ▼       Section:       Select       ▼										
There are 5 records matching your criteria:										
Approve	Learner	File	Description	Туре	Status	Uploaded On	Uploaded By	File		
	Aloysius (Test Account), Boudreaux	Certificate (20).pdf	Test Document Submission	BA/BS Degree	APPROVED	6/5/2021	Aloysius (Test Account), Boudreaux	*		
	Aloysius (Test Account), Boudreaux	Certificate (20).pdf	Test #2	GED Certificate	DENIED	6/5/2021	Aloysius (Test Account), Boudreaux	*		
	Aloysius (Test Account), Boudreaux	Drop Class attempt.docx	Test #3	PhD	APPROVED	6/5/2021	Aloysius (Test Account), Boudreaux	*		
	Aloysius (Test Account), Boudreaux	testimage.PNG	Test#4	Masters Degree	APPROVED	6/5/2021	Aloysius (Test Account), Boudreaux	*		
	Aloysius (Test Account), Boudreaux	EnterpriseHR-UEID- Flow - v2.pdf	Test#5	AA/AS Degree	APPROVED	6/5/2021	Aloysius (Test Account), Boudreaux	*		
Approve Selected Deny Selected Delete Selected										